

MAHLE

CONFLUENCE



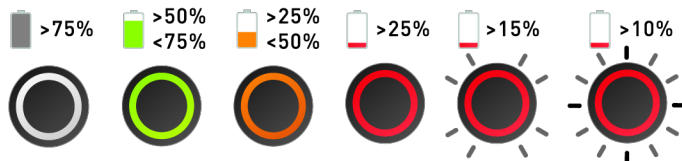
MAHLE BATTERY

Attention Salsa retailers,

The Salsa Confluence uses a MAHLE 250Wh battery. This battery requires proper care for optimum performance and longevity — immediate action is required. Please follow these steps upon receiving your Confluence:

- Check the battery's charge when the bike arrives, especially if you do not plan to build it up right away.
 - Open the box and turn on the bike by pressing the button on the iWOC ONE top tube controller.
 - The button will light up to indicate battery charge level:

BATTERY CHARGING LEVEL (by default)



- If the battery charge level is below 25%, we recommend charging the bike.
 - If you will be storing the ebike for weeks or months, MAHLE recommends keeping the battery between 30% and 60% charged. This will avoid accelerated battery deterioration.
 - If the bike does not turn on or does not charge when plugged in, please contact Mahle customer service immediately via our [support form](#).
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- Follow these guidelines for better battery longevity:
 - Avoid storing the ebike in temperatures above 77 F [25 C], in humid conditions, or in cold temperatures for extended periods of time.
 - Do not store the ebike long-term with a charge below 30% or above 90%.
 - During long-term storage, check the battery charge at least every six months to ensure it is between 30% and 90%, as the battery will discharge over time.
 - If battery is depleted to 0%, charge it as soon as possible. The ebike may take a while to turn on if the battery has been fully depleted.
 - Never clean the ebike with pressurized water. Use a damp cloth or soap and a soft brush; rinse gently.
 - Do not leave the charger connected to the ebike for more than five hours.

Additional resources:

[MAHLE battery care guide](#)

[MAHLE iWoc ONE controller user guide](#)

